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MEMORANDUM TO: Motor Vehicle Inspection Stations

FROM: Jennifer Elliott
Director

DATE: July 22, 2024

SUBJECT: Motor Vehicle Inspection Station Program and DriveON Updates

Motor Vehicle Inspection Station Program

Thank you for your interest and participation in the new DriveON program.

The Motor Vehicle Inspection Stations (MVIS) program will end effective December 31, 2024. The Ministry of Transportation (MTO) is no longer accepting new MVIS applications as of May 1, 2024.

With the MVIS program ending this year, the sale of paper certificates and stickers has been stopped or limited as follows:

- Effective June 30, 2024, the MTO has stopped filling orders for annual inspection or semi-annual inspection certificates/stickers.
- Stations will have until October 31, 2024, to order safety and structural certificates, in limited quantities.

In accordance with Ontario Regulation 170/22 (Vehicle Inspection Centres), MVIS facilities that have not entered the DriveON program must not:

- Issue or affix annual inspection or semi-annual inspection certificates/stickers after July 31, 2024.
- Issue a safety standards certificate after July 31, 2024, if the vehicle requires an annual or semi-annual inspection sticker.

IMPORTANT UPDATE: To accommodate your transition to DriveON, MVIS facilities are permitted to continue conducting annual and semi-annual inspections under the MVIS program until **August 31, 2024**. This is **only** permitted for MVIS facilities that have applied to the DriveON program before August 1, 2024, and have not received their DriveON equipment.

MTO Enforcement officers will be asked to conduct educational enforcement only during the month of August.

To qualify for refunds, MVIS facilities are required to return unused forms of annual inspection and semi-annual inspection certificates and stickers by **September 30, 2024**. We will not accommodate refunds if unused annual inspection and semi-annual inspection forms and stickers are returned to us beyond this date.

Unauthorized use or sale of expired MVIS certificates and stickers are subject to an investigation by a Transportation Enforcement Officer. You could be charged for violating the *Highway Traffic Act* if you issue or affix these certificates and stickers beyond the end date, or your enrollment into DriveON could be revoked.

DriveON

As a reminder to MVIS facilities that perform annual, semi-annual or a combination of annual, semi-annual and light-duty/passenger vehicle inspections, please note that the deadline to apply to DriveON is **July 31, 2024 to receive a complimentary tablet**.

Current MVIS facilities that are eligible and have submitted their application to join the DriveON program are now able to order, receive, and initialize the inspection equipment and add technicians to their VICs ahead of the Ministry's review and approval process.

The DriveON program went live on **July 15, 2024**, where stations that have been accepted into the program and have received their equipment can begin performing inspections under the DriveON program.

Current MVIS facilities that only perform light duty/passenger vehicle inspections will be notified when the DriveON portal will open to apply to DriveON. More information on this will be announced soon.

If you have any questions about the new DriveON program, you can contact the Vehicle Inspection Centre Assistance Line toll free at 1-833-420-2110 or by email at VIC@driveonportal.com.

Sincerely,

Jennifer Elliott
Director

DriveON Update and Annual/Semi-Annual Inspection Extension

Q&A

Q1: Why is the MTO extending the annual and semi-annual inspections under the Motor Vehicle Inspection Station (MVIS) program until August 31, 2024?

A1: The MTO's goal is to provide stations with more time to receive and initialize the DriveON equipment, train their technicians on the equipment, and address the concerns from the industry regarding the original July 31, 2024, deadline.

Q2: If I have not received my DriveON equipment by August 1, 2024, how long can MVIS facilities continue conducting and issuing annual and semi-annual inspections under the MVIS Program?

A2: Current MVIS facilities that have applied to the DriveON program before August 1, 2024, and have ordered their DriveON equipment but have not yet received it may continue conducting annual and semi-annual inspections under the MVIS program.

Q3: When a DriveON application has been approved and a station has received their equipment, when can they begin performing inspections?

A3: Vehicle Inspection Centres (VIC) that have had their application reviewed and approved by the MTO and have received their equipment may begin conducting inspections immediately under the DriveON program as the go-live date was **July 15, 2024**.

Q4: Will enforcement still be monitoring annual and semi-annual stickers affixed to commercial vehicles?

A4: MTO Enforcement officers will be asked to conduct educational enforcement only toward commercial motor vehicles with annual and semi-annual stickers affixed to them during August 1-31, 2024. Commercial vehicles are still expected to continue following current safety inspection requirements as set out in the Legislation and Regulations.

Q5: When a station begins conducting inspections under DriveON, what do they do with their MVIS stock?

A5: Any unused annual inspection stickers with corresponding annual inspection certificate forms, semi-annual inspection stickers with corresponding semi-annual inspection certificate

forms must be returned to the MTO by **September 30, 2024**, for a refund. Once a station has been initialized in the DriveON program, they may not conduct any paper-based inspections under the MVIS Program.

Q6: If I am a current MVIS and have not applied to be become a DriveON station by July 31, 2024, can I still apply after that date?

Yes, MVIS facilities may still apply for the DriveON program however, you will no longer be entitled to the complimentary tablet.

Q7: What if I do not receive my equipment before I run out of inspection stock, what can I do?

A7: The MTO would encourage stations that have applied to DriveON to order their equipment as soon as possible. Equipment orders that have been processed are currently being received by stations within one week. Effective June 30, 2024, the MTO is no longer filling orders for annual inspection or semi-annual inspection certificates/stickers under the MVIS program.