

Ministry of Transportation
Commercial Safety and
Compliance Branch

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Ministère des transports
Direction de la sécurité et de la
conformité en matière de transport
commercial

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June 21, 2023

Subject: Information about the MVIS and DriveON programs

On July 1, 2022, the Ministry of Transportation (MTO) began Phase 1 integration of the existing provincial Heavy Diesel Emissions and Motor Vehicle Inspection Station (MVIS) programs into a new program called DriveON. The phased transition plan intended to roll out the program over the course of eighteen months, ending December 31, 2023.

In relation to DriveON Phase 2 integration, the vendor requires more time to complete development and onboard MVIS stations to DriveON. As a result, MTO is extending the MVIS Program.

Once dates have been confirmed to transition clients to the new DriveON program under Phase 2 integration, the MTO will provide more details regarding information sessions through Ontario.ca/DriveON and direct e-mail to clients and stakeholder groups.

In this regard, it is important for clients to ensure they have a current and valid (correct spelling) e-mail address on file with the MTO. To update or correct your e-mail address on file with us, please email mvis@ontario.ca.

If you have any questions about the new DriveON program, please contact the Vehicle Inspection Centre Assistance Line toll free at 1-833-420-2110 or email VIC@driveonportal.com.

If you have any questions about the MVIS Program, please contact MTO toll free at 1-800-387-7736 or e-mail cvor@ontario.ca.

Sincerely,

A handwritten signature in cursive script that reads "Jennifer Elliott".

Jennifer Elliott
A/Director