Important Notice to IRP Carriers

This notice is to inform you that the system change to support the heavy commercial vehicle fee increase that took effect on December 1, 2014 was inadvertently implemented on August 24, 2014. This resulted in a small number of carriers being charged the new fee instead of the older 2013 fee that was in place up until December 1, 2014 when you completed your renewal transaction before December 1, 2014.

As a result, the IRP Office has calculated the overpayment. Enclosed please find your refund cheque. We have taken the appropriate steps to ensure that any future changes to our system are implemented at the exact timing intended and apologize for any inconvenience this may have caused you.

If you have any questions regarding your refund, please contact the IRP Program Office at (416) 235 – 3923 or toll free at 1-866-587-6770.