

FMCSA Customer Update for Immediate Release

What's Happening?

Consolidation of USDOT PIN and MC/MX Docket PIN

The Federal Motor Carrier Safety Administration (FMCSA) Office of Registration will soon consolidate the USDOT, MC and MX Personal Identification Numbers (PIN) into one USDOT PIN. This system deployment effort will eliminate the need for multiple, MC and MX PINs.

Who's Impacted?

All carriers and other FMCSA regulated entities. After deployment, customers will only need a USDOT PIN to access FMCSA systems. If an alternate PIN (e.g., MC) is used, the system will notify that the information does not match the record on file and they will be prompted with a link to reset or request a USDOT PIN.

When is the change taking place?

Expect to see the change in FMCSA systems beginning April 27, 2020.

When deployed, you will only be able to use its USDOT PIN to access FMCSA systems, submit changes and request updates to its US DOT and operating authority records. Updates can be done online via the [FMCSA online registration system](#) or by selecting the “FMCSA Registration and Updates” link under FMCSA Services from the [SAFER website](#).

Click [here](#) if you do not have your USDOT PIN or need to reset it.

How do I get more information?

Visit our [FMCSA Registration Frequently Asked Questions](#) site;

Call our FMCSA Customer Contact Center at: 1-800-832-5660 (business hours 8am to 8pm, Eastern, Mon-Fri) – or – [here online](#); and

[Click here](#) for general information.